



KNOW BEFORE YOU GO

NSC Spring Safety Conference and Expo

On behalf of the entire team at Hyatt Regency O'Hare Chicago, we are thrilled to have you as our guest! We are committed to making sure your time with us is exceptional and our hope is that this guide makes your arrival experience a positive one. See you soon!

HOTEL INFORMATION

[Click here](#) to learn about hotel dining options, nearby attractions, business center information, and more.

HOTEL CHECK-IN / OUT

- Check-in is 3:00pm
- Check-out is 11:00am
- Early check-in is based on availability. Prior to 10:00am is \$50 and from 10:00am – 12:00pm is \$25.
- Late check-out may also be available. Please inquire with the Front Desk for pricing and availability.

DEBIT CARD POLICY

Please be advised that a hold will be placed on your account for the full amount of room and tax, plus an additional \$50 per night for incidentals. If your room charges are already covered, your card will only be authorized for incidentals. The \$50 per night is simply a hold and will be cleared from your account within 3–5 business days after check-out.

HOUSEKEEPING

Service hours: 8am-4pm (may change based on day of week)
Housekeeping services are provided on a daily unless otherwise requested at time of arrival or by placing your privacy sign on your doorknob. During your stay, if you have any housekeeping requests please dial "0" and our staff will be happy to assist.

HOTEL SHUTTLE

We offer complimentary shuttle service to and from Chicago O'Hare International Airport (ORD).

Hours

- Every 15 minutes from 4:00am – midnight
- Every 30 minutes from midnight to 4:00am

Shuttle Tracking

[Click here](#) to track

Airport Pickup Location

Terminal 2

Cross to the middle lane outside of Door 2A.
Terminal 1 and 3 will need to go to Terminal 2 for pickup.

Terminal 5

Exit the terminal from door 5E. The hotel shuttle will pick up from the middle lane.

EVENT & OVERNIGHT GUEST PARKING

- Self Parking is available for a discounted rate of \$40/night for daily and overnight guests. If you are an overnight guest, please inform the front desk if you have parked a vehicle.
- Valet Parking is not available at this time.
- Overflow parking is located at Parkway Bank Park. [Click here](#) for directions.

YOUR EVENT INFORMATION

Your agenda and program of events can be [viewed here](#)

WORLD OF HYATT APP & REWARDS BENEFITS

Enhance your upcoming stay by joining our World of Hyatt program. Earn points toward free nights, save with Member Discount and enjoy exclusive benefits. [Click here](#) to join.

Digital arrival and departure experiences are available on World of Hyatt mobile app:

- Online check-in and check-out
- Mobile entry – use your phone as your guestroom key
- Digital retrieval of guestroom bill



HYATT REGENCY O'HARE CHICAGO

9300 Bryn Mawr Avenue
Rosemont, IL 60018 USA
+1 847 696 1234

[hyattregencyohare.com](#)
[Click here](#) for map & directions